This work instruction was last updated: 15th March 2010

New Starter - Entering Fees / Casual Claim Forms

This Work Instruction describes the process of entering Fees / Casual claims onto ResourceLink.

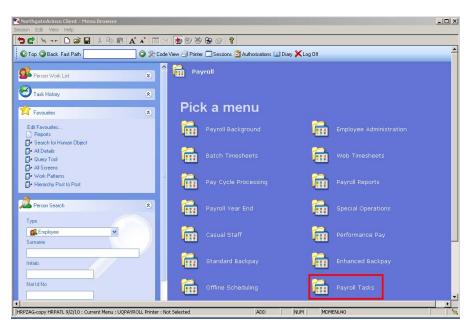
It is vital that you thoroughly check whether or not the person who has submitted the claim form already has a ResourceLink record set up. Setting up duplicates records for the same individual causes lots of unnecessary work for Payroll

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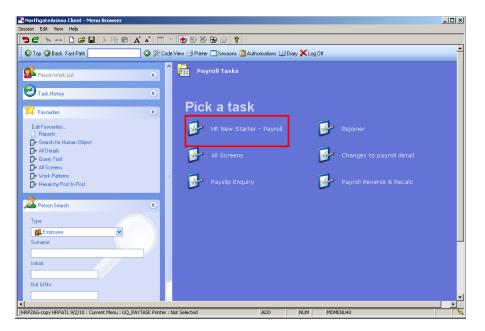
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1 Using New Starter Task

- This Section onwards assumes that TempBank Office have set up the individual's record on ResourceLink. If this hasn't happened, return the paperwork to the TempBank Office.
- 1.1 From the ResourceLink main menu screen, open the **Payroll Tasks** folder:



1.2 Open the Fees New Starter Payroll task:



1.3 Open HR New starter – Payroll Task

Task - I Session E		itarter Help		- Employe	e Selectio	on Screen					_ 🗆 ×
5 🖻	<u>М</u> . н.н.	01	🛩 🖬 🛛	x 🗅 🖻	A A		1 2 🗄) 🏷 🔂 🕢	?		
Mato Empl Sum Sex Cum Prev	oyee N	umbe		umbers Exact		artial	In Na	aved List itials it. Ins. No. : at Date	Employment	110 Sea	rch
Suma	ne			Inits	Title	Emp Num	ber	National ID Nu	mber	Star	t Date Fore
	elect		Exit		ave List						
Enter an E	mployee N	lumber							CHANGE	NUM	MD55522

1.4 Screen 1 Personal Details. Check personal details are correctly entered.

🛃 Task - HR New Starter - Payroll - Employee Personal Detail	<u>_ ×</u>
Session Edit View Other Process Tools Display Help	
▶ € ヽ +	
Employee 1840355 : MR BM THOMPSON	
Title Details	
Legislation Type	
Surname	
Title MR 🔽	
First Forename	
Other Forenames	
Prev. Surname	
Known As m	
Generation	
Personal Details	
Gender M	
Date of Birth Age: Age: Age: Age: Age: Age: Age: Age:	
Nat. Ins. No. Case Number	
💓 Home Address 🛛 🙀 Cont. Addresses 💓 Passport/Visa 🛛 🎉 Contact Tel	
🌌 Email Address 🛛 🥥 Marital Status 🛛 🎾 User Fields 🛛 🧔 Notes	
Enter the person's Surname CHANGE NUM	MD5553

1.5 Ensure Pay Point is added in User Field

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	rocess Tools Display Hel	P			<u> </u>
			9 E/ 8		
Employee 1840355	: MR BM THOMPSON				
Title Details					
Legislation Type					
Surname					
Title	MR 🗾			_	
First Forename Other Forenames					
Prev. Surname					
Known As					
Honours					
Generation					
Personal Details					
Gender	м				
Date of Birth	21/114/1951	Age: 12 Years 10 h	onths		
Nat. Ins. No.	22357746 88	Case Nu	mber 📃		
🥳 Home Address	Cont. Addrosco	s 对 Passport/Visa	🜌 Conta	ot Tol	
Monie Address	🥦 Cont. Addresse:	s 🐌 Passport/Visa	w conta	ict rei	
💓 Email Address	💓 Marital Status	💓 User Fields			
		🦢 Oser Fielus	道 Notes		
		Sel Fields	🤳 Notes		
Enter the person's Surname		Sign Friends	UND THE S		MD5553
Enter the person's Surname		Sel Helus	Unotes		MD5553
<i>a</i> .		Sel Fields	Notes		MD5553
<i>a</i> .			Jan Notes		MD5553
<i>a</i> .		USEL FIELDS	Notes		MD5553
	d Field Data	Field Content			
DG32 Simple User Defined Field Labe	d Field Data	Field Content		Change num	
DG32 Simple User Defined Field Labe	d Field Data I ADOOOC			CHANGE NUM	n
DG32 Simple User Defined Field Labe Unique Identifier Pay Point	d Field Data	Field Content		Change num	n
DG32 Simple User Defined Field Labe Unique Identifier Pay Point Trade Union Opt O	d Field Data	Field Content		CHANGE NUM	n
0G32 Simple User Defined Field Labe Unique Identifier Pay Point Trade Union Opt O Research Passport	d Field Data	Field Content		CHANGE NUM	n
0G32 Simple User Defined Field Labe Unique Identifier Pay Point Trade Union Opt O	d Field Data	Field Content		CHANGE NUM	n
Unique Identifier Pay Point Trade Union Opt O Research Passport	d Field Data	Field Content		CHANGE NUM	n
0G32 Simple User Defined Field Labe Unique Identifier Pay Point Trade Union Opt O Research Passport	d Field Data	Field Content		CHANGE NUM	n
OG32 Simple User Defined Field Label Unique Identifier Pay Point Trade Union Opt O Research Passport Res Passport Expiry	d Field Data	Field Content		CHANGE NUM	n

1.6 The HR New Starter - Payroll Task has the following screens in it:

🍢 СТ	CTTASKVW View Current Screens in Task						
Seq	Screen	Screen Name	Status				
001	MD55S3	Personal Details	< .				
002	MD49S2	Employee Basic Pay Details					
003	MD47S1B	Employee Current Post Holding					
004	MD47S1	Employment Detail					
005	MD49S31	Employee Tax Code and P45 Deta					
006	MD49S5A	Employee Nat Ins Details					
007	UVDFLT	Employee Fixed Pay Element Sum					
008	MD48S2	Employee Temporary Pay Element					
009	MD78S1	Employee Pension Details					
				-			
<i>,</i>	Add <u>S</u> elect	Delete					
			E <u>x</u> it				

- The Temp Bank (or whoever initially set up the record) will have completed the relevant fields on the **Personal Details** screen, including the person's home address and will also have added the person's first fees / casual post in the **Employee Current Post Holding** screen.
- The following sections describe what you now need to do to complete this fees / casual form

2 The Employee Basic Pay Details screen

🛃 Task - HR New Starter - Payroll - Basic Pay Detail	
Session Edit View Other Process Tools Display Help	
Employee 1840355 : MR BM THOMPSON	
Pay Control	
Pay Group SubPayroll PSUB1 🔤 Staff	
Ctrl group Payroll PAYROLL1 (Main Payroll) Pay Tyne M Monthly	
Pay Method BACS BACS	
Cheque Pay	
Other	
Last Paid Year 2009 Period 11	
Date 26/02/2010	
Suspended Flag	
Industrial Action	
Starter Flag	
💓 P.Grp History 😺 Fin Inst Det 🛛 🥥 Additional 🛛 🎉 P45(Leaver)	
🥥 Pay Currency 🧔 Notes	
Press WINDOW to select the structure upit the employee belongs to CHANCE NUM	MD4052

- 2.1 It should already have **PSUB3** in the **Pay Group** field, but if it doesn't, do window in and select PSUB3.
- 2.2 Change the **Pay Method** option to **BACS** (unless the individual does not have a bank account and therefore needs to be paid by cheque).
- 2.3 Enter the financial institute details by clicking on the **Fin Inst Det** button at the bottom of the screen.

ND00G58 Bank Acc	ount Maintenance
Branch	
Sort Code	
Bank Name	LLYDST 🔽 Lloyds Tsb Scotland
Branch	
Country Id	
' Account	
Account No	
Account Name	BM THOMPSON
Account Type	0 Current
IBAN	
Building Society	
B/Soc Roll No	
🧔 B/Soc Details	🧔 User Fields 🛛 🎜 EFT Codes
	E <u>x</u> it

2.4 Enter the bank sort code in the **Sort Code** field and press **Enter**.

- 2.5 Enter the individual's account number in the **Account No** field.
- 2.6 The **Account Name** will automatically populate with the person's name.
- 2.7 Click on the **Exit** button.
- 2.8 Click on the **Next** button to continue to the next screen.

3 The Current Post Holding screen

- (i) The Temp Bank Office will have added the person's first post, but you might need to set up a new row for the current claim you are processing.
 - 诸 Task HR New Starter Payroll Employee Current Post Details - 🗆 × Edit View Process Tools Dis 🔁 🛃 🔌 --- 🗅 🚅 🔚 🐰 🛍 💼 🗛 🛋 🗐 🖀 📾 🖅 🂡 🖸 😢 🔇 🜔 🎯 nployee 1840355 : MR BM THOMPSON Start Post М Status N Detail Grade J ... Y ... Change Delete Expand Add 👤 Post Linking uence Number for Index Paging CHANGE NUM MD4751
- 3.1 To add a new post, click on the **Add** button

- 3.2 Enter the date that the claimant started working in the fees / casual post
 - () Enter all dates in the format **ddmmyyyy** (e.g. 15042008 for 15th April 08)
- 3.3 Enter the relevant post in the **Post** column
- 3.4 Press Enter.
 - If you see a dialog box warning that the FTE is being exceeded click on Exit.
- 3.5 Click in the **Details** field and **Window in**.

MD47L3 Employee P	ost Holding Details			×
Detail		_		
Post Job	DD00-FEES TEMP/CAS	Fees Temp/Casual		
Employee Grade	TEMP/CAS	remp/casual		
Post Grade	DEFAULT	SYSTEM DEFAULT GRADE		
General	<u>C</u> onditions	Misc G <u>r</u> ade	Co <u>n</u> tract	
Service Cond ID Source Position Status		Temps / Casuals		
Occupancy Wk Pattern Source	DEFAULT POST	Default Work Patter	n	
Contract Hours Source	0.00 <u></u> JOB) Weekly Hours FTE	36.00 Wks Per Year 1.0000 WPY FTE	52.1430 1.0000
🥼 T/S Template 🧔 Salary Planning		gement <i> User Fields</i>	🥖 Notes	E <u>x</u> it

3.6 Click on the drop down list in the highlighted field. A list of reasons will be displayed:

MD 🛐	MD57G3 Dependency Selection					
Seq	Code	Description	Score			
024	PJL022	Fees/Casual to Visitor	<u> </u>	1		
025	PJL023	Temporary to FTC				
026	PJL024	Transfer to Pensioner				
027	SGOO1	New Appointment				
028	SG002	New Appointment After Retiring				
029	SGOO3	Visitor Appointment				
030	SG004	Rejoiner to University				
031	SG005	Additional Post				
032	SG007	Extension to Fixed Term Post				
033	SGOO9	New Assignment -Temp Bank				
034	SG010	Post to Post Conversion				
			-	1		
<i>,</i>	Add 🤮	Select Delete				
		C	E <u>x</u> it)		

- 3.7 Select the appropriate reason for this New Starter. In most cases this will be **SG005- Additional Post.**
 - You will have to enter the Reason again in a later field you must be consistent.
- 3.8 Type **Y** in the **Post Main Flag** field <u>if</u> this is the employee's main post.
- 3.9 Press the **Enter** key to move through the remaining fields and on to the **Conditions** tab.

Detail				
Post Job Employee Grade Post Grade	DD00-FEES TEMP/CAS DEFAULT	Fees Temp/Casual SYSTEM DEFAULT GRADE		
General	<u>C</u> onditions	Misc / G <u>r</u> ade	Contract	
Service Cond ID Source Position Status Occupancy Wk Pattern Source	TEMP/CAS JOB	Temps / Casuals		
Contract Hours Source] 0.00 <mark>…</mark> ЈОВ	Weekly Hours FTE	36.00 Wks Per Year 1.0000 WPY FTE	52.1430 1.0000
💋 T/S Template	<i> P</i> erf Mana	gement 緟 User Fields	🥖 Notes	🔊 E <u>x</u> it

3.10 Window in to the Service Cond ID field:

MD.	55G27 Employee Ser	vice Conditions			X
Gen	ieral				
Post	DD00-FEES	Fees			
Fron	n 15/03/2010	То			
		13 March 19			
Seq	Start Date	End Date	Service Condition	Description	Notes 🛋
001	15/03/2010		TEMP/CAS	Temp/cas	N
002				• • • •	

The start date of the post will display; press **Enter** three times to pull through the Service Conditions. If you get the following pop-up message, click on **OK**:

Task - HR Nev	v Starter - Payroll	×
i)	Warning - This Service Condition is the same as the Post's Job's	
	<u> </u>	

- 3.11 Click **Exit**. $E_{\underline{x}it}$ to return to the Condition tab.
- 3.12 Window in the Position Status Field. The following screen will appear:

-	530 Employee Posi	tion Status			X
Gener Post	al DD00-FEES	Fees			
From	15/03/2010	То			
Seq	Start Date	End Date	e Position Status	Description	Notes 🔺
Add	l Change	Delete Exp	pand		
					E <u>x</u> it

- 3.13 Click on Add. Add
- 3.14 Press **Enter** twice to move to the **Position Status** field and display the drop down list.

			×
General			
Post DD00-FEES	Fees		
From 15/03/2010	То		
	The second se		
Seq Start Date	End Date Position Status	Description	Notes 📥
001 15/03/2010	PS008	CASUAL	N

- 3.15 Select the relevant **Position Status** from the list, e.g. **Casual Staff**, etc.
- 3.16 Press Enter to move through the remaining fields and click Exit.

NB: the Misc, Grade & Contract tabs will be completed by Temp Bank staff. Payroll staff can move on to <u>Section 4</u> below.

3.17 Click on to the **Misc** tab.

MD47L3 Employee Po	ost Holding Details				×
Detail					
Post	DD00-FEES	Fees			
Job	TEMP/CAS	Temp/Casual			
Employee Grade					
Post Grade	DEFAULT	SYSTEM DEFAUL	T GRADE		
General	<u>C</u> onditions	Misc	G <u>r</u> ade	Co <u>n</u> tract	
Location					
Location	HIGHFIEL	D - Hiahfield	Campus, Southa	mpton	
Source	POST				
Average Pay					
Average Pay		Average	Hours		
Auto Recalc AvP	· [-		
🧔 T/S Template 🧔 Salary Planning	🧔 Perf Mana	igement 🥖 User Fi	elds 🧔 N	otes	E <u>x</u> it

3.18 Window in to the Location field.

MD47	'L17 Employee Loca	tion					X
Gener	ral						
Post	DD00-FEES	Fees					
From	15/03/2010	То					
Seq	Start Date	End Date Location	Description	Source	Reason	Notes	^
001	15/03/2010	HIGHFIELD	HIGHFIELD	POST	SG005	N	
002			•				

- 3.19 Click on Add Add and press Enter twice.
- 3.20 Select the location from the **Location** field if different to what it displays.
- 3.21 Press Enter.
- 3.22 Window in to the **Reason** field and select the reason for the appointment.
 - The reason MUST be the same as was entered at instruction 3.7.
- 3.23 Press Enter.
- 3.24 Click Exit.
- 3.25 Click on the **Grade** tab.

	ee Post Holding Details				×
Detail Post Job Employee Grade	DD00-FEES TEMP/CAS	Fees Temp/Casual			
Post Grade	DEFAULT	SYSTEM DEFA	ULT GRADE		
General	<u>C</u> onditions	<u>M</u> isc	Grade	Co <u>n</u> tract	
Pay Grade Source Start Date End Date Point Point Amount Point Rate	DEFAULT EMPPOST 15/03/2010	SYSTEM DEFAU	JLT GRADE		
🧔 T/S Templa 🧔 Salary Planr		agement 🧔 Use	r Fields	🧔 Notes	E <u>x</u> it

- 3.26 Fees / Casual posts will be set up with a **DEFAULT** pay grade.
- 3.27 Press Enter to move through the Contract tab.

MD47L3 Employee Po	ost Holding Details				×
Detail					
Post	DD00-FEES	Fees			
Job	TEMP/CAS	Temp/Casual			
Employee Grade					
Post Grade	DEFAULT	SYSTEM DEFAU	JLT GRADE		
General	<u>C</u> onditions	Misc	Grade	Co <u>n</u> tract	
Redeployment Re. Projected End Da Contract Number HESA Indicator					
🧔 T/S Template 🧔 Salary Planning		gement 🧾 User	Fields	道 Notes	<u>Ex</u> it

- 3.28 In the HESA Indicator field, enter an "**A**" (which stands for the atypical category for the HESA return).
- 3.29 Click on **User Fields**.

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MDOO	G32 Simple User Defined Field Data		
	Field Label	Field Contents	Description
	Probation End Date		
	Prob Confirmation Prob Ext. Date 1		
	Prob Ext. Date 2 NHS Honorary C'tract		
7	Sch/Dept Contact		
	Probation End Date		Exit

- 3.30 Enter the name of the School or Department contact in the **Sch/Dept Contact** field.
- 3.31 Using the scroll buttons \blacksquare , scroll down to the bottom of the screen.

1	Field Label	Mandatory Field Contents	Description
-	Field Label	Field Contents	Description
	Contact Extension No		
	Authorised Signatory		
	Job Details		
	Location		
	Visitor Title		
	HMS Reference Number		
v <u>1</u>			
	Contact Extension No		
			E <u>x</u> it

- 3.32 Enter the name of the authorised signatory in the **Authorised Signatory** field.
- 3.33 Press ENTER and click on Exit.



- 3.34 Click on to move to the next data entry screen Employment Details
- 3.35 Employment Details: Check that all date details are applied correctly, especially if the staff member is a Rejoiner to the University.

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Task - HR New Starter - Pay Session Edit View Other Pro		<u>_ ×</u>
	Image: Image	
Additional Service Employee Type Self Service Unit Willing to Job Share Notice Period No Of Current Posts	2 Years 6 Months 7 Days	
🧭 Service Breaks	🯄 User Fields 🛛 🥥 Notes 🛛 🏑 Empl. History	

4 Entering the Tax Code information

4.1 **Employee Current Post Holding** Select Add to enter the start date and complete the details.

	/iew Process Tools						
	🗅 🚅 🔛 %	🖻 🖻 🗚	A	i 🖘 📩 🗃	🍓 🔂 🗇 🗎	?	
) 😢 🤇) 🜔 🎯						
Employe	e 1840355 : MR	ВМ ТНОМР	SON				
0							
General							
Nat. Ins.	No.	YZ3577	46B	Current Sta	rt Date	20/11/2007	
Seq	Effective Date	Tax Code	Basis	Source	P45 Detail	Note	<
001	20/11/2007	BR	N	P45 -		N ···	A
002	06/04/2007	BR	N	DEFLT		N	
Add	Change De	lete					

- 4.2 If there is a P45 or P46 attached to the claim form then you should window in on the **Source** column button and pick **P45** or **P46** as relevant.
- 4.3 A pop up window will then appear, where you will need to fill in the necessary details:

MD49G32 P45 Detail from p	previous employer		×
General			
Effective Date Prev. PAYE Office Leaving Date Leaving Tax Code Tax Period P45 Taxable Gross P45 Tax Paid	15/03/2010 BR BR	Ref. No. St. Loan Wk1/Mth1 Y Frequency Gross From Form Tax From Form	0.00 0.00
Earlier Tax Year P46 Statement Student Loan Paid Since Entered Suspend EDI?		Bereaved Ind Annual Pension Citizen of EU/Com EPM6 (modified) Date to HMRC	
			E <u>x</u> it

4.4 If you have entered details for a P45 or P46 then click on the **Exit** button to return to the main screen.





4.5 Click on 10^{Next} to move to the next data entry screen.

5 Entering the National Insurance information

5.1 **Employee National Insurance Details** screen.

npioyee 1840355	: MR BM THOMPSON			
eq Post	Start Date NI Category	/ Detail	Notes	
001 EMPLOYEE	01/01/2009 D	▼ N	N	
DO2 EMPLOYEE	01/11/2008 A	N	N	
DO3 EMPLOYEE	20/11/2007 A	N	N	
004 EMPLOYEE	13/03/2006 A	N	N	
DD00-TBNK	20/11/2007 A	N	N	
006 EH03003948	12/02/2007 A	N	N	
007 DD00-TB06	01/10/2008 A	N	N	
DD03006231	01/01/2009 D	N	N	
DD03006231	01/11/2008 A	N	Ν	

- 5.2 Change the NI Category row from a "D" to an "A" or a "C" as applicable:
 - "A" = anyone who should pay basic national insurance
 - "C" = anyone of pensionable age (i.e. a 60+ female or 65+ male)
- 5.3 Click on the "**Add**" button.
- 5.4 A window will open listing all of the person's posts:

MD48G17 Employee's Post Selection							
Seq	Post	Short Desc	Start Date	End Date	Туре	Main Flag	
001	DD00-FEES	FEES	15/03/2010				1
002	DD03006231	GDB	01/11/2008			Υ	
003	DDOO-TBO6	TEMPBANK	01/10/2008	31/10/2008		Υ	
004	DDOO-TBNK	TEMPBANK	20/11/2007	30/09/2008		Υ	

- 5.5 Select the correct post and then click on "Select".
- 5.6 Tab through and enter the correct start date for this post, then enter through the rest of the row:



5.7 Click on 10^{Next} to move to the next data entry screen.

6 Entering details on the Fixed Pay Element Screen

(1) This screen should show a row for the employee tax, a row for the employee national insurance and a row for the post national insurance:

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) 😢 🔇 🜔 🎯						
imployee :						
Seg Post	Code	Desc	E	Start	Period Amt A	DMS
001 EMPLOYEE	0001	Tax Paid		20/11/2007	Calculated	N IN I
002 EMPLOYEE	0001	Tax Paid	*	13/03/2006	Calculated	N
003 EMPLOYEE	0010	NI C/I	*	01/11/2008	Calculated	N
004 EMPLOYEE	0010	NI C/I	*	20/11/2007	Calculated	N
005 EMPLOYEE	0010	NI C/I	*	13/03/2006	Calculated	N
006 EMPLOYEE	0040	NI C/O		01/01/2009	Calculated	N
007 EMPLOYEE	0040	NI C/O	*	01/11/2008	Calculated	N
008 EMPLOYEE	7001	Pen SalSac		01/04/2009	0.00	N
009 EMPLOYEE	7070	RevSalary		01/04/2009	0.00	N
010 DD00-FEES	0010	NI C/I		15/03/2010	Calculated	N
011 DDOO-TBNK	0010	NI C/I	*	20/11/2007	Calculated	N
012 EH03003948	0010	NI C/I	*	12/02/2007	Calculated	N

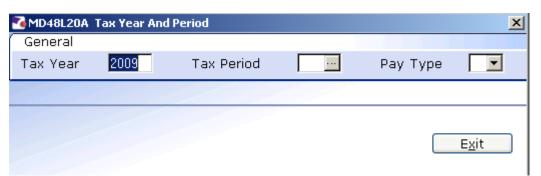
- (i) You only need to use this screen if the person making the fees / casual claim is part of the **Student Loans Company**.
- 6.1 If the person is part of the Student Loans Company then click on the "Add" button, then enter code "0125" and enter the Student Loans Company details.



6.2 Click on 10^{Next} to move to the next data entry screen.

7 Entering details on the Temporary Pay Elements screen

7.1 Press **Enter** to move through to the **Tax Period** field (it will pick up the current tax period) and **Enter** again to pick up the Pay Type category:



7.2 Enter through the following fields until you see the following screen:

Employee Tax Period Tax Year 2009 Tax Year 2009 General Advance Pay Method Image: Advance Periods Sick All Period Suspend Sick All Period Suspend
Tax Year 2009 Tax Period 12 General Advance Pay Method Image: Comparison of the second s
Tax Year 2009 Tax Period 12 General Advance Pay Method Image: Comparison of the second s
General Advance Pay Method Suspend Advance Periods Sick All Period Suspend
Pay Method Advance Periods Sick All Period Suspend Advance Type
Pay Method Advance Periods Sick All Period Suspend Advance Type
Sick All Period Suspend Advance Type
Seq Post Code Desc I Amount O Ride Detail
Add Change Delete Expand
🥒 Advance 🥥 Currency 😥 Arrears 🗐 Select Period

7.3 Click on the "Add" button. The following pop-up window will appear:

ND48G21 Select Pay Element	×
General	
Pay Element 📃 🔤	
E <u>x</u> it	

7.4 Enter the relevant temporary pay element code (e.g. code "**4000**" for "**Student Demonstrating Hours**")

Pay Element ID 4000 Student Demonstrating Hours Post EMPLOYEE Start Date End Date Detail Units Rate 2nd Currency Cost Code Image: Cost Code	MD48G84 'R' Type Pa Pay Element		
Detail Units Units Carrency Ca	Pay Element ID Post	4000 Student Demonstrating Hours	
Units Units Table Units Table Amount 2nd Currency	Start Date	End Date	
Units Units Table Units Table Amount 2nd Currency	Detail		
Amount 2nd Currency		Units Table	
· · · · · · · · · · · · · · · · · · ·	Rate	2nd Currency Rate Table	
Cost Code	Amount	2nd Currency	
	Cost Code		

- 7.5 Window in on the **Post** field to select the relevant post.
- 7.6 Enter the start date in the **Start Date** field.
- 7.7 Enter through the **End Date** field.
- 7.8 Enter the number of hours worked in the **Units** field.
- 7.9 A rate will display in the **Rate** field this can be overwritten if necessary.
- 7.10 Enter the 9 digit cost code in the **Cost Code** field. If you see the following information message, click on **OK**:





7.11 Click on the Save

button to save the record.

8 Performing a manual audit check of the claim form

- 8.1 In order to satisfy the external auditors it is necessary to have someone other than the person who entered the claim on ResourceLink to check the details if the claim form involved either of the following:
 - A new starter
 - Change of bank details
 - For example, if the Temp Bank Office have entered the person on to ResourceLink and then passed the claim to someone in Payroll, who then finished the record on ResourceLink, then another Payroll colleague would need to check the claim.
- 8.2 If the person checking the claim form is satisfied that everything has been entered correctly then they should mark a yellow cross on the paper claim form and sign their name, indicating that they have checked it.